

# CLIENT SUCCESS STORY

## REVIEW AND HEALTH CHECK & RAPID PMO SET UP



**OPTIGOLD PMO**  
BUILD. ELEVATE. OPTIMIZE.

### CLIENT PROFILE

Manufacturer and distributor of personal protective equipment (PPE) headquartered in U.S. and serving critical industries like government, military, healthcare, and education.

### Select Results



**100%**

Portfolio Coverage in 1 Source of Truth



**100%**

Clear ownership & Next Step Visibility Per Project



**2**

Business Day Decision Turn Around Time Reduction



**3 - 5**

Estimated Weekly Reporting Hours Reduced Per Project



**100%**

Demand and Capacity Visibility

### CHALLENGES



As the company scaled, leadership lacked a consistent, trusted view into project progress, risks, and ownership. Reporting was fragmented across teams and often inconsistent or inaccurate. New work was layered onto existing commitments without clear capacity or priority. The result was delivery delays, misaligned teams, and slower decisions that hindered strategic growth.

### APPROACH



After a organizational review and health check of Portfolio practices, OptiGold PMO delivered recommendations, a phased roadmap, and launched a Rapid PMO Set Up sprint tailored to organizational maturity. Within 30 days, a first version of lean governance, cadence, RAID, and executive reporting were live, using all current tools in place.



**Review & Health Check**



**Recommendations & Phased Roadmap**



**Rapid PMO Set Up**

### BENEFITS



**1**

#### Increased Efficiency

PMs estimated 3 to 5 hours per week returned from reduced status prep, fewer follow ups, and clearer ownership.

**2**

#### Better Decision Velocity

Weekly governance plus a standard decision log created predictability in decision making and reduced time waiting for approvals.

**3**

#### Capacity Based Prioritization

Demand and capacity visibility improved prioritization and enabled leaders to make tradeoffs earlier and more consistently.

**4**

#### Scalable Foundation

Recommendations and Roadmap were lightweight and adaptable, supporting ongoing growth and operational complexity without requiring major structural change.

***"OptiGold PMO's lightweight framework clarified our project management, strengthened teamwork across departments and enabled agile growth."***

**~CEO, PPE Manufacturer and Distributor**